



COVID 19 AIRLINE SAFETY RATING



This Certifies that the efficacy and consistency of hygiene, cleanliness and safety protocols provided by KLM Royal Dutch Airlines across the airport and onboard environments have been audited in accordance with the Skytrax COVID-19 Airline Safety standards.

KLM Royal Dutch Airlines is Certified with the **4-Star COVID-19 Airline Safety Rating** in recognition of the highest standards being provided for customers and staff. The inspection and analysis of KLM COVID-19 hygiene and safety protocols includes reference to ICAO, EASA, IATA and ECDC COVID-19 Aviation Health Safety guidelines, with ATP testing to verify cleanliness.

Date of issue: 21st November 2020

A handwritten signature in black ink, appearing to read "E. Plaisted".

Edward Plaisted
CEO
SKYTRAX RESEARCH
London, United Kingdom

A handwritten signature in black ink, appearing to read "P. Miller".

Peter Miller
Head of Marketing
SKYTRAX RESEARCH
London, United Kingdom

SKYTRAX
Certifying COVID-19 Safe Air Travel

